Item #	Item	Billable Unit	Rate	Description of Product/Service
Data Center & Hosting Services				
Exchange E-Mail				
681	Exchange Email- Governmental Entities	Per Month, Per User	$4.75	
680	Exchange Email- Education	Per Month, Per User	$3.75	
685	Large File Attachment Capabilities	Per Month, Per User	$5.00	For any mailbox that has more than the default 5MB attachment limit set.
682	Exchange Email Additional Storage	Per 5 MB	$0.05	Useful for saving more of your emails over longer time
689	Blackberry Service/Gateway	Per Month, Per User	$10.00	License for access to the Enterprise server for Exchange email services. Wireless devices sold separately.
Microsoft Domain & Active Directory				
683	MS Domain & Active Directory Services	Per Month, Per User	$4.00	This service is appropriate when customers don't maintain their active directory domain server.
Sharepoint Hosting				
SHAREPT AE	Sharepoint Hosting - Agency External	Per Month	$220.00	Contact your Account Representative for more details
SHAREPT AI	Sharepoint Hosting - Agency Internal	Per Month	$160.00	Contact your Account Representative for more details
SHAREPT IA	Sharepoint Hosting - Interagency	Per Month	$220.00	Contact your Account Representative for more details
SHAREPT SA	Sharepoint Hosting - State Applications	Per Year (Plus subscription to a State SharePoint Hosting Plan	$2,100.00	Contact your Account Representative for more details
Dedicated Server Hosting				
208	SQL Dedicated Cluster	Per Month	$2,600.00	Dedicated Cluster is for customers who want or need exclusive access to all resources in a cluster, including the passive node.
209	SQL Dedicated Node	Per Month	$2,100.00	Dedicated Node - Shared Cluster is for customers who need a dedicated server running SQL, but can share the passive node.
210	SQL Shared Node	Per Month	$700.00	Shared Node is for customers who need SQL services but do not require dedicated servers, and can share server resources with other customers.
756	Dedicated Server Hosting - Band 1	Per Device	$750.00	Initial setup fee

Item #	Item	Billable Unit	Rate	Description of Product/Service
755	Dedicated Server Hosting - Band 1	Per Month	$275.00	Dedicated Server Hosting (Dual Processor Edition) offering is for customers who want a comprehensive hosting solution. Services include one dedicated dual processor server (dual 3.2 GHz minimum), with dual hard drives (dual 73 GB minimum) configured in a hardware based RAID-1 array, with minimum 2 GB of RAM. For more information please contact your account representative.
761	Dedicated Server Hosting - Band 2	Per Device	$750.00	Initial setup fee
758	Dedicated Server Hosting - Band 2	Per Month	$450.00	Dedicated Server Hosting (Dual Processor Edition) offering is for customers who want a comprehensive hosting solution. Services include one dedicated server with quad core processing, with dual hard drives (Dual 73 GB minimum) configured in a hardware based RAID-1 array, with minimum 8 GB of RAM. For more information please contact your account representative.
762	Dedicated Server Hosting - Band 3	Per Device	$800.00	Initial setup fee
759	Dedicated Server Hosting - Band 3	Per Month	$575.00	Dedicated Server Hosting Band 3 offering is for customers who want a comprehensive hosting solution. Services include one dedicated server with quad core processing, dual hard drives (Dual 73 GB minimum) configured in a hardware based RAID-1 array, with minimum 16 GB of RAM. For more information please contact your account representative.
763	Dedicated Server Hosting - Band 4	Per Device	$1,000.00	Initial setup fee
760	Dedicated Server Hosting - Band 4	Per Month	$950.00	Dedicated Server Hosting Band 4 offering is for customers who want a comprehensive hosting solution. Services include one dedicated "four socket" server, with dual hard drives (Dual 73 GB minimum) configured in a hardware based RAID-1 array, with minimum 16 GB of RAM. For more information please contact your account representative.
180	Unix Processing Systems	Per Processor	$1,200.00	Service includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Connection to DIS data center infrastructure; Hardware maintenance, Software Licensing and maintenance (includes OS software, database software, and some application and/or presentation software); Software support line; connectivity to enterprise storage (usage is charged separately); firewall protection with customer input; regular security vulnerability scanning.
184	Linux Processing	Per Processor	$450.00	Service includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Connection to DIS data center infrastructure; Hardware maintenance, Software Licensing and maintenance (includes OS software, database software, and some application and/or presentation software); Software support line; connectivity to enterprise storage (usage is charged separately); firewall protection with customer input; regular security vulnerability scanning.

Item #	Item	Billable Unit	Rate	Description of Product/Service
182	Wintel Processing Systems	Per Processor	$450.00	Service includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Connection to DIS data center infrastructure; Hardware maintenance, Software Licensing and maintenance (includes OS software, database software, and some application and/or presentation software); Software support line; connectivity to enterprise storage (usage is charged separately); firewall protection with customer input; regular security vulnerability scanning.
815	Verisign SSL Certificate	Per Server/Per Year	$900.00	Verisign SSL Certificate (Secure Website Communication – Per Server For 1 YR)
Customer Equipment Hosting				
764	Shared Rack Service - 1U	Per Month	$50.00	The shared rack rate offering is for customers who want to house servers and/or peripherals they already own in the DIS data center, but do not need a full rack worth of space. For more information please contact your account representative
765	Shared Rack Srv - 1U (1-Time)	Per Device	$500.00	Initial setup fee
766	Shared Rack Srv - 2U (1-Time)	Per Device	$600.00	Initial setup fee
767	Shared Rack Srv - 4U (1-Time)	Per Device	$750.00	Initial setup fee
768	Dedicated Rack Service	Per Month	$1,250.00	The dedicated rack rate offering is for customers who want to house racks of computer equipment they already own in the DIS data center. For more information please contact your account representative
769	Dedicated Rack Service	Per Rack	$1,350.00	Initial setup fee
Mainframe Services				
201	Transaction Processing - Day time	CPU Second	$0.840	Cost for day time on-line transaction processing. Day time processing hours are normal business days from 8:00 a.m. to 4:30 p.m.
204	Transaction Processing - Night time	CPU Second	$0.525	Cost for night time on-line transaction processing. Night time processing hours are holidays, weekends and from 4:30 p.m. to 8:00 a.m. nightly.
338	Focus Processor Time	CPU Second	$0.64	Cost for Mainframe System Processing per second
001	CPU Usage - Day time	CPU hour	$1,075.00	Cost for day time batch job processing. Day time processing hours are normal business days from 8:00 a.m. to 4:30 p.m.
008	CPU Usage - Night time	CPU hour	$700.00	Cost for night time batch job processing. Night time processing hours are holidays, weekends and from 4:30 p.m. to 8:00 a.m. nightly.
031	Minimum Job Charge	Per Job	$1.00	
Electronic Surveys				
EST	Electronic Survey Tool	Per Survey	$100.00	Electronic Survey Capabilities. Please contact your Account Representative for more details.

Item #	Item	Billable Unit	Rate	Description of Product/Service
Network Services				
Dial-In and VPN Remote Access				
686	Remote Access - VPN	Per Month, Per User	$5.00	Includes our VPN connection types.
N/A	Remote Access - Dial Up	Per Month, Per User	$47.00	Includes our Dial-In types.
DSL				
DSL	AT&T - Basic DSL	Per Month	$114.00	Contact your Account Representative for qualification. 128K upstream and 384K - 1536K downstream. Router & internet priced separately.
DSLP1	AT&T - Premium DSL	Per Month	$258.00	Contact your Account Representative for qualification. 384K upstream and 1536K - 6000K downstream. Router & internet priced separately.
DSLHG	Windstream - Incumbent Territories DSL	Per Month	$145.00	Contact your Account Representative for qualification. 0 - 512K upstream and 0 - 512K downstream. Router & internet priced separately.
DSLLR	Windstream - Competitive Territories DSL	Per Month	$132.00	Contact your Account Representative for qualification. 256K upstream and 0 - 3000K downstream. Router & internet priced separately.
DSLCT	CenturyTel - Primary DSL	Per Month	$151.00	Contact your Account Representative for qualification. 256K upstream and 0 - 384K downstream. Router & internet priced separately.
Interactive Video Conferencing				
1ZZA0	Interactive Video Bridging & Scheduling (H.320)	By Port, Per Month	$594.50	Dedicated leased line video network, with unlimited conferencing, supporting Higher Education, K thru 12, rural hospitals, and administrative interactive video conferencing. Does not include transport or circuit cost.
VIDBS	Interactive Video Bridging & Scheduling (H.323)	By System, Per Month	$500.00	IP protocol video network, with unlimited conferencing, supporting Higher Education, K thru 12, rural hospitals, and administrative interactive video conferencing. Does not include transport or circuit cost.
VIDMT	End-Point Management	By System, Per Month	$30.00	Diagnostics and support for CODEC's on the video network.
LT348	CSU	Per Month	$30.00	Video
Internet Connectivity				
FR561	56/64K Band 1	Per Month	$160.00	Contact your Account Representative to find out your city's band
FR562	56/64K Band 2	Per Month	$190.00	Contact your Account Representative to find out your city's band
FR563	56/64K Band 3	Per Month	$270.00	Contact your Account Representative to find out your city's band
FR564	56/64K Band 4	Per Month	$355.00	Contact your Account Representative to find out your city's band
FR381	384K Band 1	Per Month	$300.00	Contact your Account Representative to find out your city's band

Item #	Item	Billable Unit	Rate	Description of Product/Service
FR382	384K Band 2	Per Month	$560.00	Contact your Account Representative to find out your city's band
FR383	384K Band 3	Per Month	$775.00	Contact your Account Representative to find out your city's band
FR384	384K Band 4	Per Month	$1,140.00	Contact your Account Representative to find out your city's band
FRT11	T1 Band 1	Per Month	$650.00	Contact your Account Representative to find out your city's band
FRT12	T1 Band 2	Per Month	$900.00	Contact your Account Representative to find out your city's band
FRT13	T1 Band 3	Per Month	$1,105.00	Contact your Account Representative to find out your city's band
FRT14	T1 Band 4	Per Month	$1,480.00	Contact your Account Representative to find out your city's band
ATMT1	ATM Band 1	Per Month	$710.00	Contact your Account Representative to find out your city's band
ATMT2	ATM Band 2	Per Month	$1,020.00	Contact your Account Representative to find out your city's band
IN10	Internet 10M	Per Month	$1,020.00	
IN50	Internet 50M	Per Month	$4,250.00	
IN100	Internet 100M	Per Month	$7,225.00	
IN56K	Internet 56K	Per Month	$17.00	
IN38K	Internet 384K	Per Month	$51.00	
INT1	Internet T1	Per Month	$165.75	
CFT1	Internet Filtering - T-1	Per Month	$25.00	
CF384	Internet Filtering - 384K	Per Month	$7.00	
CFDSL	Internet Filtering - RLAN DSL	Per Month	$7.00	
CF56K	Internet Filtering - 56K	Per Month	$2.00	
CC10	Capitol Campus, 10MBPS	Per Month	$1,000.00	
CC100	Capitol Campus, 100MBPS	Per Month	$2,000.00	
CC1GB	Capitol Campus, Gigabit Ethernet	Per Month	$2,750.00	
SA50	Single Agency, 50MBPS	Per Month	$4,000.00	
SA150	Single Agency, 150MBPS	Per Month	$4,500.00	
MA10	Multi-Agency Facility, 10MBPS	Per Month	$1,200.00	

Item #	Item	Billable Unit	Rate	Description of Product/Service
MA100	Multi-Agency Facility 100MBPS	Per Month	$2,500.00	
ETHRSA20M	ETHERNET SINGLE AGENCY FACILITY 20Mbps	Per Month	$1,600.00	Contact your Account Representative for more details
ETHRSA10M	ETHERNET SINGLE AGENCY FACILITY 10Mbps	Per Month	$1,250.00	Contact your Account Representative for more details
ETHRSA8M	ETHERNET SINGLE AGENCY FACILITY 8Mbps	Per Month	$1,195.00	Contact your Account Representative for more details
ETHRMA10M	ETHERNET MULTI AGENCY FACILITY 10Mbps	Per Month	$1,000.00	Contact your Account Representative for more details
ETHRMA8M	ETHERNET MULTI AGENCY FACILITY 8Mbps	Per Month	$800.00	Contact your Account Representative for more details
ETHRMA6M	ETHERNET MULTI AGENCY FACILITY 6Mbps	Per Month	$750.00	Contact your Account Representative for more details
ETHRMA4M	ETHERNET MULTI AGENCY FACILITY 4Mbps	Per Month	$500.00	Contact your Account Representative for more details
ETHRMA2M	ETHERNET MULTI AGENCY FACILITY 2Mbps	Per Month	$300.00	Contact your Account Representative for more details
ETHRMA1M	ETHERNET MULTI AGENCY FACILITY 1Mbps	Per Month	$175.00	Contact your Account Representative for more details
WANOPT1	WAN Optimization Appliance T1	Per Month	$395.00	Contact your Account Representative for more details
WANOP3M	WAN Optimization Appliance 3Mbps IMA	Per Month	$445.00	Contact your Account Representative for more details
WANOP45M	WAN Optimization Appliance 4.5Mbps IMA	Per Month	$525.00	Contact your Account Representative for more details
WANOP6M	WAN Optimization Appliance 6Mbps IMA	Per Month	$605.00	Contact your Account Representative for more details
VSATSTNET	Remote VSAT w/ installation	Per Month	$367.00	Contact your Account Representative for more details
VSATP256K	Primary Service D-200 (256k Up/ 8M Down)	Per Month	$95.00	Contact your Account Representative for more details
VSATP512K	Primary Service D-300 (512k Up/ 8M Down)	Per Month	$204.00	Contact your Account Representative for more details

Item #	Item	Billable Unit	Rate	Description of Product/Service
VSATP1M	Primary Service D-400 (1024k Up/ 8M Down)	Per Month	$271.00	Contact your Account Representative for more details
VSATBU256K	Back-up Service D-200 (256k Up/ 8M Down)	Per Month	$82.00	Contact your Account Representative for more details
VSATBU512K	Back-up Service D-300 (512k Up/ 8M Down)	Per Month	$122.00	Contact your Account Representative for more details
VSATPBU1M	Back-up Service D-400 (1024k Up/ 8M Down)	Per Month	$177.00	Contact your Account Representative for more details
ENG1T1	Engage IP-Tube DLT1,Dual 10/100 BaseT, Single T1 Port, and Data Compression	Per Month	$87.00	one time installation is $345.00. Contact your Account Representative for more details
ENG2T1OP	Engage IP-Tube DL Link Protector Option - T1 Circuit Back-up with T1-Over-IP - Enables 2nd T1 Interface	Per Month	$23.00	Contact your Account Representative for more details
ENGPWROP	Engage IP Tube DL Pass-Thru Relay Option - Power Down Pass-Thru for IP-Tube	Per Month	$65.00	Contact your Account Representative for more details
VSATINET	Dedicated Internet VSAT w/installation	Per Month	$65.00	Contact your Account Representative for more details
VSATIN256K	Internet BI-200 (256K up/8M down)	Per Month	$96.00	Contact your Account Representative for more details
VSATIN512K	Internet BI-300 (512K up/8M down)	Per Month	$110.00	Contact your Account Representative for more details
VSATIN1M	Internet BI-400 (1024K up/ 8M down)	Per Month	$164.00	Contact your Account Representative for more details

DIS Main Street Mall Connectivity

Item #	Item	Billable Unit	Rate	Description of Product/Service
MSM56	56K	Per Month	$20.00	
MSM38	384K	Per Month	$40.00	
MSMT1	T1	Per Month	$80.00	

Item #	Item	Billable Unit	Rate	Description of Product/Service
Networking Equipment				
1760L	1760 CISCO Router	Per Month	$60.00	New equipment with security features, monitoring and administration included
1841O	1841 CISCO Router	Per Month	$60.00	New equipment with security features, monitoring and administration included
2811R	2811CISCO Router	Per Month	$115.00	New equipment with security features, monitoring and administration included
3524S	CISCO 3524-XL-EN SWITCH	Per Month	$100.00	Contact your Account Representative for more details
3548S	CISCO 3548-XL-EN SWITCH	Per Month	$135.00	Contact your Account Representative for more details
3560/48	CISCO 3560, 48 PORT, SX	Per Month	$135.00	Contact your Account Representative for more details
35X24	CISCO 3560, 24 PORTS	Per Month	$100.00	Contact your Account Representative for more details
35X48	CISCO 3560, 48 PORTS	Per Month	$135.00	Contact your Account Representative for more details
35X48D	Cisco 3560, 48 Port, Data Only	Per Month	$135.00	Contact your Account Representative for more details
LS015	Router Configuration and Installation	One Time	$400.00	For all new router configurations and installation

Operational Services

CD Creation & Duplication

Item #	Item	Billable Unit	Rate	Description of Product/Service
106	DIS CD Creation	Per CD	$46.00	Includes High Quality CD from DIS Hosted Services
107	DIS CD Duplication	Per CD	$1.55	Duplication of customer provided master CD

High Volume Printing

Item #	Item	Billable Unit	Rate	Description of Product/Service
027	Laser Printing	Per 1,000 lines	$2.40	Mainframe print files produced from Data Center laser printers.
028	Impact Printing	Per 1,000 lines	$2.75	Mainframe special form print files produced from Data Center impact printers.
102	Microfiche Original	Each	$3.00	Microfiche master produced from mainframe print file. 48-hour turnaround.
103	Microfiche Duplicate	Each	$0.25	Microfiche copy of master produced from mainframe print file. 48-hour turnaround.

Mailing List Services

Item #	Item	Billable Unit	Rate	Description of Product/Service
656	Mailing List Services	Per Month, Per List	$25.00	Automated email distribution group. Subscribe to a distribution list environment.

Item #	Item	Billable Unit	Rate	Description of Product/Service
Professional Services				
161	Labor - Software Development	Per Hour	$85.00	Programming Services per customer specifications/ integration services.
162	Labor - Project Management	Per Hour	$80.00	Certified Project Managers to schedule, manage, and facilitate the direction, budget, and cost of your project.
164	Labor - Network Management	Per Hour	$54.00	Network Administration, Monitor and Support, Connectivity Management.
165	Labor - Host/ Server Management & Support	Per Hour	$80.00	System Administrator & Database Administration Support for hosting installation and maintenance.
166	Labor - End User/ Desktop Support	Per Hour	$45.00	Technicians to perform desktop support across the state.
167	Labor - Data Warehouse	Per Hour	$85.00	Customized data warehousing and document imaging development.
169	Labor - Security Services	Per Hour	$69.00	Comprehensive security consulting
WEBDEV I	Website Develoment - Level I	Per Website	$2,210.00	Basic Website Development - Contact your Account Representative for more details.
WEBDEV II	Website Develoment - Level II	Per Website	$3,825.00	Advanced Website Development - Contact your Account Representative for more details.
Storage & Backup Services				
Data Warehouse & Reporting				
171	Data Warehouse Data Mart	Per MB	$0.36	Hosting and Support for data mart based on data volume
173	Data Warehouse - Web Access	Per Month, Per User	$8.75	Enterprise Management Reporting System. License Only/ Exclusive of data storage.
170	Data Warehouse - Client Access	Per Month, Per User	$60.00	Enterprise Management Reporting System. License Only/ Exclusive of data storage.
174	Data Warehouse - Design/Supervisor	Per Month, Per User	$105.00	Enterprise Management Reporting System. Designer & Supervisor Client License.
Imaging Services/Forms & Workflow				
207	Scan License	Per Month, Per List	$300.00	
206	Imaging - Data Repository	Per MB	$0.15	Hosting and Support for imaging repository based on data volume
179	Imaging - Web Access	Per Month, Per User	$8.25	Enterprise Imaging System. Web Access License Only/ Exclusive of data storage.
177	Imaging - Client Access	Per Month, Per User	$25.00	Enterprise Imaging System. Client License Only/Exclusive of data storage.
178	Imaging - Workflow	Per Month, Per User	$9.00	Added functionality for information reporting and management.

Item #	Item	Billable Unit	Rate	Description of Product/Service
Enterprise Data Storage				
311	Storage - Dedicated DASD	Per MB	$0.003	Hard Drive Storage. Note: an alternative calculation - $3.25/per GB
318	Storage - Tape	Per MB	$0.000	Storage on a Tape Device. Note: an alternative calculation - $0.35/per GB

Voice Services

Item #	Item	Billable Unit	Rate	Description of Product/Service
Centrex				
CTXA	Analog Centrex Line	Per Month	$11.70	Telephone station line in Pulaski, Saline and Faulkner counties. Installation not included.
CTXD	Digital Centrex Line	Per Month	$11.70	Telephone station line in Pulaski, Saline and Faulkner counties. Installation not included.
PX1A	Analog Centrex Line - Outside Tri County	Per Month	$19.00	Telephone station line outside Pulaski, Saline and Faulkner counties. Installation not included.
PX1D	Analog Centrex Line - Outside Tri County	Per Month	$19.00	Telephone station line outside Pulaski, Saline and Faulkner counties. Installation not included.
CLSUP	Automatic Call Distribution Supervisor	Per Month	$44.88	Programmable station with A C D features and cable of call monitoring. Installation not included.
ACDL	Automatic Call Distribution Agent	Per Month	$50.05	Standard phone station for use within call group with ACD features Installation not included.
DIS Telephone Equipment				
M9316	Analog Telephone Set	Per Month	$2.73	Single line analog phone set.
M5316	Digital Telephone Set	Per Month	$6.00	Digital feature, 16 programmable key phone set.
M522	Digital Telephone Set Add-on	Per Month	$1.75	Digital feature, 16 programmable keys phone set with 22 additional programmable keys.
MTS	Telephone Set Maintenance	Per Month	$0.50	Optional maintenance coverage.
MTWR	Telephone Station Line Maintenance	Per Month	$1.15	Optional maintenance coverage.
1FB	BUSINESS LINE	Per Month	$38.41	Standard business line for non-Centrex areas
Long Distance				
N/A	Outbound Long Distance	Per Minute	$0.075	Long distance service minute usage rate.
N/A	Calling Card	Per Minute	$0.12	Phone service credit card
N/A	Toll Free Service	Per Minute	$0.07	Toll-free minute usage.
LS115	Toll Free Service Line	Per Minute	$0.00	Billing for service lines.

Item #	Item	Billable Unit	Rate	Description of Product/Service
Voice Mail				
VM	Voice Mail Box	Per Mailbox, Per Month	$2.75	Voice mail offering now offers new and improved features. Please see your account representative for additional advanced Voice mail features.
Automated Audio Conferencing				
N/A	Automated Audio Conferencing (Domestic)	Per Minute	$0.07	Automated Audio Conferencing is available at a moment's notice 24 hours a day, 365 days a year (Meet On Demand). This service eliminates the need to make a reservation for those day-to-day conference calls
N/A	Attended Audio Conferencing-Toll Free Dial In	Per Minute	$0.21	Participants dial in to a pre-assigned number and are greeted by a Conference Coordinator. This service allows participants to call in from anywhere within the US at no additional charge while allowing all charges to be billed to the conference chairperson
N/A	Attended Audio Conferencing-Toll Dial In	Per Minute	$0.21	Participants dial in to a pre-assigned number and are greeted by a Conference Coordinator. This service allows participants to call in from anywhere in the world to access the conference call and incur their own long-distance service rates.
N/A	Attended Audio Conferencing-Dial Out, Attended Dial Out Setup	Per Minute Per Participant, Per Event	$0.21 $4.00	The agency hosting the event supplies World Class Conferencing with a participant list, including names and phone numbers. Participants are called by the Conference Coordinator to enter the event.
N/A	Web Conferencing (Domestic)	Per Minute	$0.26	Data conferencing through the internet combined with Audio Teleconference to facilitate presentations, collaboration meetings and remote training.
N/A	Listen Only Mode		No Charge	The moderator may choose to mute all participants, or selected participants during all or part of the conference. This is recommended especially for large calls.
N/A	Music on Hold		No Charge	While the conference is being assembled participants will hear music on hold.
N/A	Roll Call		No Charge	Performed by a WCC Operator to verify attendance and identify participants for the benefit of the group.
N/A	Security Event Service		No Charge	It allows you to "lock" your call to ensure privacy. WCC's security feature locks out all additional participants, as well as WCC Operators.
N/A	Sub Conference	Per Minute	$0.21	You may have your conference separated into smaller working groups before, during or after your group conference.
N/A	Question & Answer		Included in Attended price per minute	Process by which a large audience is managed during an interactive session. End users desiring to pose a question enter a code to place their line in queue.
N/A	Voting/Polling		Included in Attended price per minute	A method of obtaining electronic feedback from the audience. Results can be made public or secure.
N/A	Participant List	Per List	$11.00	Reporting on those who are attending the meeting.

Item #	Item	Billable Unit	Rate	Description of Product/Service
N/A	Coordination Line	Per Conference For The 3rd Line	Standard Operator Assisted Rate + $66.00	A separate line to the operator for the purpose of coordinating various activities that occur while the meeting is in progress.
N/A	Remote Replay	Set Up Fee Per Minute Per Participant	$11.00 $0.33	A digital archive of the meeting available on a variety of real-time media.
N/A	Replay Participant Report	Setup Per Participant	$11.00 $0.33	Reporting on those who access the digital archive
N/A	Tape Rebroadcast	Per Conference	$11.00 + Standard Operator Assisted Rate	Re-broadcasting an analog tape recording into a meeting.
N/A	RSVP	Per Minute	$0.21	Obtaining confirmations from meeting participants in advance.
N/A	CD Recording	Per Conference	$11.00	Creating a CD of the meeting.
N/A	CD Duplicates	Per CD	$11.00	Creating duplicate CDs
N/A	Tape Recording – Cassette	Per 60 Minute Tape	$17.00	Creating an analog tape recording of the meeting.
N/A	Tape Recording -Duplicates	Per 60 Minute Tape	$11.00	Creating duplicate cassette tapes.
N/A	Transcription	Per 60 Minute Increment	$165.00	A paper or electronic based printout of what was discussed in the meeting.
N/A	Translation	Per 15 Minute Increment	$50.00	Translating a foreign language in real-time or upon delay.

Internet Protocol (IP) Telephony

Item #	Item	Billable Unit	Rate	Description of Product/Service
IPSCA	IP Telephony Station Line - ALLTEL Faulkner, Pulaski and Saline Counties	Per Month	$10.00	Telephone station line includes Call Manager, powering Ethernet switch, UPS with minimum 2 hours reserve, dial tone and caller ID. Installation not included.
N/A	LAN Switch - ALLTEL Faulkner, Pulaski and Saline Counties	Per Month, Per Switch	$100.00	Cisco or equivalent 24 port LAN switch.
IPSOS	IP Telephony Station Line - All other areas	Per Month	$10.00	Telephone station line includes Call Manager, powering Ethernet switch, UPS with minimum 2 hours reserve, dial tone and caller ID. Installation not included.
IPUM	IP Unified Messaging	Per Month, Per User	$3.00	Includes traditional Voice mail through the IP telephony phone set or can deliver your Voice mail as an E-mail to your state provided exchange E-mail inbox. Additional features available upon request.
IPCX	IP Contact Center Agent	Per Month, Per User	$18.00	Provides IP Call Center capabilities.
7912	Cisco 7912 or equivalent	Per Month	$5.50	1-line IP Telephony rental set. Installation not included.

Item #	Item	Billable Unit	Rate	Description of Product/Service
7920	Cisco 7920 or equivalent	Per Month	$11.50	1-line (wireless) IP Telephony rental set. Installation not included.
7940	Cisco 7940 or equivalent	Per Month	$7.50	2-line IP Telephony rental set. Installation not included.
7960	Cisco 7960 or equivalent	Per Month	$8.75	6-line IP Telephony rental set. Installation not included.
7914	Cisco 7914 or equivalent	Per Month	$7.50	14 key IP Telephony rental, expansion module. Installation not included.
7945G	Cisco 2 Line Color 7945G Phone	Per Month	$9.10	Contact your Account Representative for more details
7965G	Cisco 6 Line Color 7965G Phone	Per Month	$11.00	Contact your Account Representative for more details
7975G	Cisco 8 Line Color 7975G Phone	Per Month	$13.20	Contact your Account Representative for more details
7921G	Cisco Wireless 7921G Phone	Per Month	$18.65	Contact your Account Representative for more details
7825G	Cisco Ruggedized Wireless 7925G Phone	Per Month	$19.15	Contact your Account Representative for more details
7931G	Cisco Attendant Mini-Console 7931G Phone	Per Month	$7.15	Contact your Account Representative for more details
VOIPSOFT	Soft phone (plus IP station)	Per Month	$2.30	Contact your Account Representative for more details
VOIPATA	IP - Analog Adapter (FAX)	Per Month	$10.00	Contact your Account Representative for more details
VOIPUPS1	UPS 1 Hour Reserve	Per Month	$20.00	Contact your Account Representative for more details
VOIPPAGE	Paging (per station)	Per Month	$0.45	Contact your Account Representative for more details
VOIPCUPS	Presence (plus UM)	Per Month	$3.40	Contact your Account Representative for more details
VOIPUCCX	Call Center agent (plus IP station)	Per Month	$35.10	Contact your Account Representative for more details
N/A	System Installation - ALLTEL Faulkner, Pulaski and Saline Counties	One Time	$350.00	Initial installation only.
N/A	System Installation - All other areas	One Time	$2,500.00	Initial installation only.
N/A	Telephone set Installation	Per Set	$60.00	System Administrator and Technician support for installation of IP Telephony phone sets.
SW8P	8-Port POE Switch	Per Month, Per Switch	$30.00	Cisco or equivalent 8 port power over ethernet LAN switch.
SW24P	24-port POE Switch	Per Month, Per Switch	$100.00	Cisco or equivalent 24 port power over ethernet LAN switch.

Item #	Item	Billable Unit	Rate	Description of Product/Service
SW48P	48-port POE Switch	Per Month, Per Switch	$135.00	Cisco or equivalent 48 port power over ethernet LAN switch.
SW3550-12F	Cisco 12 Port Fiber Switch	Per Month	$270.00	Contact your Account Representative for more details
IPE&M	E&M Analog Port	Per Month	$10.00	Contact your Account Representative for more details
IPFXO	Office End Analog Port	Per Month	$10.00	Contact your Account Representative for more details
IPFXS	Station End Analog Port	Per Month	$10.00	Contact your Account Representative for more details
1861VUM	Cisco 1861 router w/voice/UM	Per Month, Per Router	$165.00	Cisco IP Telephony router with unified messaging.
2801V	Cisco 2801 router w/voice	Per Month, Per Router	$145.00	Cisco IP Telephony router.
2821V	Cisco 2821 router w/voice	Per Month, Per Router	$225.00	Cisco IP Telephony router.
2851V	Cisco 2851 router w/voice	Per Month, Per Router	$325.00	Cisco IP Telephony router.
3825V	Cisco 3825 router w/voice	Per Month, Per Router	$430.00	Cisco IP Telephony router.
PRIATTNOC	AT&T PRI w/caller ID (no comp)	Per Month	$600.00	Contact your Account Representative for more details
PRIATTBCH	AT&T B channel	Per Month	$20.00	Contact your Account Representative for more details
PRIATTC	AT&T PRI w/caller ID (comp)	Per Month	$365.00	Contact your Account Representative for more details
PRIATT100NM	AT&T 100 numbers	Per Month	$14.00	Contact your Account Representative for more details
PRICOX	Cox PRI	Per Month	$360.00	one time installation is $590.00. Contact your Account Representative for more details
PRICOXBCH	Cox B channel	Per Month	$25.00	Contact your Account Representative for more details
PRICOX100NM	Cox 100 numbers	Per Month	$29.00	Contact your Account Representative for more details
PRIWCA	Windstream PRI central AR w/23 B	Per Month	$705.00	Contact your Account Representative for more details
PRIWCLEC	Windstream PRI CLEC territory	Per Month	$210.00	Contact your Account Representative for more details
PRIWBCH	Windstream B channel CLEC territory	Per Month	$15.50	Contact your Account Representative for more details
PRIW100NMC	Windstream 100 numbwes CLEC	Per Month	$27.00	Contact your Account Representative for more details
PRIC	CenturyTel PRI w/23 B	Per Month	$1,375.00	one time installation is $3170.00. Contact your Account Representative for more details
PRIC100NM	CenturyTel 100 numbers	Per Month	$31.00	Contact your Account Representative for more details
PRIWILEC	Windstream PRI ILEC territory	Per Month	$1,450.00	Contact your Account Representative for more details
PRIW100NMI	Windstream 100 numbwes ILEC	Per Month	$141.00	Contact your Account Representative for more details